



Noise / Vibration Concern Worksheet

Name: _____ Phone Number: _____ Email: _____

Year / Make / Model: _____ Mileage: _____

The Concern Occurs ☐ Always ☐ Sometimes ☐ Rarely

Is this a Noise or Vibration Concern ☐ Noise ☐ Vibration ☐ Both

At what speed does the concern occur? _____ km/h

When did you notice the concern? ☐ Suddenly ☐ Gradually ☐ Recently ☐ Since a service or repair was done ☐ Since new

Was there a specific instance that caused the concern? Ex. Pot holes, curb impact, etc.

If since a previous service or repair, please describe what was done. _____

When does the concern occur? ☐ Light to medium acceleration ☐ Hard acceleration ☐ Deceleration ☐ Cruising (consistent speed) ☐ Braking ☐ Turning ☐ In reverse ☐ First thing in the morning ☐ Normal Road ☐ Driving in a parking lot ☐ Rough road ☐ Going over bumps ☐ Wet road ☐ With vehicle occupants ☐ Cold weather

Please check all that apply.

Where is it felt / heard? ☐ Front Of Vehicle ☐ Rear Of Vehicle ☐ Steering Wheel ☐ Floor ☐ Seat ☐ Mirrors ☐ Instrument Cluster (Dash) ☐ Console ☐ Brake Pedal ☐ Clutch Pedal ☐ Accelerator Pedal ☐ Gear Shift Lever

Please check all that apply.

Which type of noise best fits your concern? ☐ Engine Noise ☐ Brake Noise ☐ Vibration Noise ☐ Wind Noise ☐ Suspension Noise ☐ Instrument Panel Noise ☐ Interior Noise

Please check all that apply.

Describe the noise.

Please check all that apply.

- ☐ Bang (Any brief, loud and sharp sounds almost like a gun firing.)
- ☐ Boom (A sound like a drum roll or distant thunder)
- ☐ Buzz (A constant sound that can also be felt through the steering wheel or vibrations through)
- ☐ Click (A light sound, like a ball-point pen being clicked.)
- ☐ Clunk (An abrasive sound, like a grinding stoned.)
- ☐ Grind (A harsh metal-on-metal scraping noise.)
- ☐ Hiss (It sounds like air or steam escaping from somewhere.)
- ☐ Rattle (The same sound as marbles rolling around in an empty can.)
- ☐ Thump (A loud dull noise)
- ☐ Tinging (A high pitch tone)
- ☐ Squeak (A short shrill cry or noise)
- ☐ Whine (A drawn out higher-pitched noise that usually changes with engine speed.)
- ☐ Wind Noise (A "whoosh" type of noise)
- ☐ Rhythmic Clunk, Bang, Tap or Squeal
- ☐ Growl (A low sound, like an angry dog)
- ☐ Knock (Like a knock on a door)
- ☐ Hum (Like a wire humming in the wind)
- ☐ Squeak (A short shrill cry or noise)
- ☐ Whine (A drawn out higher-pitched noise that usually changes with engine speed.)
- ☐ Wind Noise (A "whoosh" type of noise)

Does any action stop or change the noise / vibration?

If the noise / vibration occurs in a specific instance and the above questions didn't describe it properly, please tell us how so we can try to recreate it to better identify the issue.
