



Drivability Concern Worksheet

Name: _____ Phone Number: _____ Email: _____

Year / Make / Mode: _____ Mileage: _____

The Noise Occurs ☐ Always
☐ Sometimes
☐ Rarely

Are there warning lights on? ☐ Yes
☐ No

The issue occurs...
Please check all that apply.

☐ First start of the day	☐ Air conditioning on
☐ After sitting a few hours	☐ Hot days
☐ Light to medium acceleration	☐ Humid / rainy days
☐ Hard acceleration	☐ Cold days
☐ Cruising	☐ Very cold days
☐ Deceleration	☐ Turning
☐ Braking	☐ When in 4WD

The issue occurred...

☐ Suddenly
☐ Gradually
☐ Recently
☐ Since a service or repair was done
☐ Since new

Was there a specific instance that caused the concern? Ex. Pot holes, curb impact, etc.
If since a previous service or repair, please describe what was done.

What is the "engine" temperature when the issue occurs? ☐ Hot
☐ Warm
☐ Cold

Please check all that apply

Does the engine “crank”?

- ☐ Yes
- ☐ No

Does the engine start?

- ☐ Yes
- ☐ No

If yes, how long does it take to start?

- ☐ Seems normal
- ☐ Seems to take a bit longer
- ☐ Cranks over 10 seconds
- ☐ Gas pedal to the floor

Does the vehicle have a remote start?

- ☐ Yes
- ☐ No

Is the engine idle...

- ☐ Rough
- ☐ Unsteady
- ☐ Low
- ☐ High
- ☐ Surging

Does the engine quit right after starting?

- ☐ Yes
- ☐ No

Describe the vehicle's engine performance issue.

Please check all that apply.

- ☐ Hesitates or stalls on acceleration
- ☐ Hesitates or stalls on deceleration or quick stops
- ☐ Lacks power
- ☐ Misses under load
- ☐ “Pings” or “knocks”
- ☐ Backfires (popping noise)
- ☐ Speed changes without touching accelerator
- ☐ Check engine light is flashing
- ☐ Other _____

Is the issue evident now?

- ☐ Yes
- ☐ No

Can you recreate the concern, if required for the tech?

- ☐ Yes
- ☐ No

The issue occurs when the gear is in....
Please check all that apply

- ☐ P (park)
- ☐ R (reverse)
- ☐ N (neutral)
- ☐ D (drive)

Between what gear position(s) does the issue occur?
Please check all that apply

- ☐ 1 and 2
- ☐ 2 and 3
- ☐ 3 and 4 (overdrive)
- ☐ D (drive)

Did this happen shortly after something was done to the vehicle?
If yes, please specify

- ☐ Yes
- ☐ No

Have you done any repairs to try and correct this concern?
If yes, please specify

- ☐ Yes
- ☐ No

If the issue occurs in a specific instance and the above questions didn't describe it properly, please tell us how so we can try to recreate it to better identify the issue.
